



East Central Railway
Pt. Deen Dayal Upadhyay Division
Commercial Department
GENERAL INFORMATION

ORGANISATION

The divisional commercial Branch is headed by Sr. DCM and he is assisted by one DCM and two ACMs.

DIVISIONAL PASSENGER AMENITIES AT A GLANCE

DIVISIONAL UNITS DETAILS:

Originating Mail/Exp Trains	<ol style="list-style-type: none"> 1 12397/98 GAYA-NDLS Mahabodhi Exp. 2 12389/90 GAYA-MS Exp. 3. 15620/19 GAYA-Kamakhya Exp. 4. 13023/24 GAYA-HWH Exp. 5 22409/10 Gaya-Anand Vihar (T) AC Exp. 6. 13249/50 Bhabhua –Patna Intercity Exp. via SSM-BKJ 7. 13243/44 Bhabhua –Patna Intercity Exp. via SSM-GAYA 8. 14259/60 DDU-Lucknow Ekatmata Exp. 9. 18636/35 SSM-RNC Intercity Exp. 																																		
UTS Booking Offices	At all- 43 stations. (All 26 Stations in GC section, all 04 stations in SSM-ARA section & all 13 stations in BD section)																																		
PRS,SRO,UTS cum PRS offices	<p>PRS: 13: GAYA, DDU, DOS, SSM, AUBR, BBU, JPL, CDMR, XBKJ, NBG, MDJ, HDN & SYJ</p> <p>SRO: 07: BGAYA, VTGY, SRGA, AAO, DDNO, RMKO & BXV</p> <p>UTS cum PRS/UPT : 04 : RFJ, SEB, GRRU, KTQ</p>																																		
India post PRS	Tekari, Chattarpur & Kochas Post Offices.																																		
Separate Parcel Offices	02: GAYA, DDU																																		
Enquiry & Digital Announcement System	14: (DDU, GAYA, DOS, SSM, BBU, AUBR, KTQ, SEB, RFJ, GRRU, NBG, HDN, JPL & MDJ)																																		
Rapid Display Board	02: (DDU-1, GAYA-1)																																		
Train Indication Boards	DDU, GAYA, SSM, DOS, BBU, RFJ & AUBR																																		
Coach Guidance System	DDU, GAYA, DOS, SSM, BBU & AUBR																																		
NTES	DDU, GAYA, DOS, SSM, BBU, AUBR, BBU & RFJ																																		
Public Address System	At all stations																																		
ATVM	DDU-4, GAYA-4, DOS-3, SSM-3																																		
Retiring Rooms & Dormitory	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th rowspan="2">Stations</th> <th colspan="2">No. of Retiring Rooms</th> <th rowspan="2">Dormitory Beds</th> </tr> <tr> <th>AC</th> <th>Non-AC</th> </tr> </thead> <tbody> <tr> <td>GAY A</td> <td>07</td> <td>00</td> <td>12 Bedded AC, 10 Bedded Non AC</td> </tr> <tr> <td>DOS</td> <td>-</td> <td>01</td> <td>04 Bedded Non AC</td> </tr> <tr> <td>SSM</td> <td>01</td> <td>02</td> <td>06 Bedded Non AC</td> </tr> <tr> <td>DDU</td> <td>06</td> <td>-</td> <td>10 Bedded AC</td> </tr> <tr> <td>RFJ</td> <td>-</td> <td>01</td> <td>04 Bedded Non AC</td> </tr> <tr> <td>BBU</td> <td>-</td> <td>02</td> <td style="text-align: center;">-</td> </tr> <tr> <td>AUBR</td> <td>01</td> <td>01</td> <td style="text-align: center;">-</td> </tr> </tbody> </table>	Stations	No. of Retiring Rooms		Dormitory Beds	AC	Non-AC	GAY A	07	00	12 Bedded AC, 10 Bedded Non AC	DOS	-	01	04 Bedded Non AC	SSM	01	02	06 Bedded Non AC	DDU	06	-	10 Bedded AC	RFJ	-	01	04 Bedded Non AC	BBU	-	02	-	AUBR	01	01	-
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JTBS	05 (DDU-01, DOS-03, GAYA-1)
STBA	23 (DGO, CDMR, KMS, PSE, PIRO,GQN, KVQ,MPO, PES, SZF, GNK, URD, KWD, KYF, KRTA, SQS, BCJ, SYJ, XBKJ, HDN,MDJ, NBG & KSTA)
YTSK	02 - (DDU-1, GAYA-01)
Computerised TMS for Goods	DDU, BBU, SSM, PHE, SEB, AUBR, GAYA, MPO, JPL & CommI Control (Proxy)
Computerised PMS for parcel	DDU, GAYA
POS (Swapping Machine)	DDU,BBU,GAYA,SSM,DOS,AUBR
Pay and Use scheme for Toilets	DDU, GAYA, DOS, SSM, AUBR, XBKJ, PIRO, GQN
Water Coolers	DDU, GAYA, DOS, SSM, AUBR, BBU, KTQ,GRRU, SEB & JPL
First Class AC Waiting Room	DDU, GAYA, RFJ and AUBR
Clean Train Service	DDU
Nationalized Bank ATMs	05 (DDU-03, Gaya-01, SSM-01)
Parking Stands	12(DDU,BBU,SSM,DOS,AUBR,GAYA,RFJ,PIRO,XBKJ,HDN,GRRU,URD)
Wi-Fi	Provided at all stations.
Deluxe Toilet on BOT basis	DDU (Circulating area)

Catering Section:

Catering : Food Plaza	03: DDU(02), GAYA (01)																																																						
Fast Food Unit	05: DDU-1, DOS-1, SSM-1, AUBR-1, BBU-1																																																						
Jan Aahaar	01: DDU-1																																																						
Catering/Vending/other stalls At 14 stations – DDU, SSM, DOS, RFJ, SEB,JHN, GAYA, NBG, JPL, MDJ, URD, GQN, XBKJ& PIRO	<table border="1"> <thead> <tr> <th>Sl</th> <th>Stn</th> <th>Qty</th> <th>Sl</th> <th>Stn</th> <th>Qty</th> <th>Sl</th> <th>Stn</th> <th>Qty</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>DDU</td> <td>14</td> <td>6</td> <td>JHN</td> <td>1</td> <td>11</td> <td>GQN</td> <td>1</td> </tr> <tr> <td>2</td> <td>GAYA</td> <td>17</td> <td>7</td> <td>NBG</td> <td>1</td> <td>12</td> <td>XBKJ</td> <td>1</td> </tr> <tr> <td>3</td> <td>DOS</td> <td>4</td> <td>8</td> <td>JPL</td> <td>02</td> <td>13</td> <td>PIRO</td> <td>1</td> </tr> <tr> <td>4</td> <td>SSM</td> <td>6</td> <td>9</td> <td>MDJ</td> <td>1</td> <td>14</td> <td>RFJ</td> <td>1</td> </tr> <tr> <td>5</td> <td>SEB</td> <td>1</td> <td>10</td> <td>URD</td> <td>1</td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	Sl	Stn	Qty	Sl	Stn	Qty	Sl	Stn	Qty	1	DDU	14	6	JHN	1	11	GQN	1	2	GAYA	17	7	NBG	1	12	XBKJ	1	3	DOS	4	8	JPL	02	13	PIRO	1	4	SSM	6	9	MDJ	1	14	RFJ	1	5	SEB	1	10	URD	1			
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Milk stalls	DDU-4, GAYA-2= 06																																																						
Fruit Stalls	DDU-2																																																						
Multi-Purpose Stalls	DDU-08, Gaya-04, GRRU-01, BBU-01 & AUBR-01																																																						
Juice Stalls	DDU-03																																																						
Book Stalls	DDU-01, Gaya-01																																																						