



East Central Railway
Pt. Deen Dayal Upadhyay Division
Commercial Department
GENERAL INFORMATION

ORGANISATION

The divisional commercial Branch is headed by Sr. DCM and he is assisted by one DCM and three ACMs.

DIVISIONAL PASSENGER AMENITIES AT A GLANCE

DIVISIONAL UNITS DETAILS:

Mail/Express Trains run (Average per day)	Train Type Avg./Day	Pre- Covid (2019)	At Present during 2022	Var %
	M/Exp.	128	137	7.03
	Passenger	77	64	16.88
Originating Mail/Exp Trains	1 12397/98 GYA-NDLS Mahabodhi Exp. 2 12389/90 GYA-MS Exp. 3. 15620/19 GYA-Kamakhya Exp. 4. 13023/24 GYA-HWH Exp. 5 22409/10 Gaya-Anand Vihar (T) AC Exp. 6. 13249/50 Bhabhua –Patna Intercity Exp. via SSM-BKJ 7. 13243/44 Bhabhua –Patna Intercity Exp. via SSM-GYA 8. 14259/60 DDU-Lucknow Ekatmata Exp. 9. 18636/35 SSM-RNC Intercity Exp.			
UTS Booking Offices	At all- 43 stations. (All 26 Stations in GC section, all 04 stations in SSM-ARA section & all 13 stations in BD section)			
PRS,SRO,UTS cum PRS offices	PRS: 13: GYA, DDU, DOS, SSM, AUBR, BBU, JPL, CDMR, XBKJ, NBG, MDJ, HDN & SYJ SRO: 07: BGAYA, VTGY, SRGA, AAO, DDNO, RMKO & BXV UTS cum PRS/UPT : 04 : RFJ, SEB, GRRU, KTQ			
India post PRS	Tekari, Chattarpur & Kochas Post Offices.			
Separate Parcel Offices	02: GYA, DDU			
Enquiry & Digital Announcement System	14: (DDU, GYA, DOS, SSM, BBU, AUBR, KTQ, SEB, RFJ, GRRU, NBG, HDN, JPL & MDJ)			
Rapid Display Board	02: (DDU-1, GYA-1)			
Touch Screen Kiosk	DDU, GYA			
Train Indication Boards	DDU, GYA, SSM, DOS, BBU & AUBR			
Coach Guidance System	DDU, GYA, DOS, SSM, BBU & AUBR			
NTES	DDU,GYA, DOS, SSM, BBU, AUBR, BBU & RFJ			
Public Address System	At all stations			

Retiring Rooms & Dormitory	Stations	No. of Retiring Rooms		Dormitory Beds
		AC	Non-AC	
	GAY A	07	00	12 Bedded AC, 10 Bedded Non AC
	DOS	-	01	04 Bedded Non AC
	SSM	01	02	06 Bedded Non AC
	DDU	06	-	10 Bedded AC
	RFJ	-	01	04 Bedded Non AC
	BBU	-	02	-
	AUBR	01	01	-
JTBS	05 (DDU-01, DOS-03, GYA-1)			
STBA	29 (DGO, SSG, CDMR, KMS, PSE, PIRO, BSYA, JHN, GQN, KVQ, ANH, IMGE, MPO, PES, SZF, PRY, GNK, URD, KWD, KYF, KRTA, SQS, BCJ, SYJ, XBKJ, HDN, MDJ, NBG & KSTA)			
YTSK	02 - (DDU-1, GYA-01)			
Computerised TMS for Goods	DDU, BBU, SSM, PHE, SEB, AUBR, GYA, MPO, JPL & Comml Control (Proxy)			
Computerised PMS for parcel	DDU, GYA			
POS (Swapping Machine)	DDU, BBU, GYA, SSM, DOS, AUBR			
Pay and Use scheme for Toilets	DDU, GYA, DOS, SSM, AUBR, XBKJ, PIRO, GQN			
Water Coolers	DDU, GYA, DOS, SSM, AUBR, BBU, KTQ, GRRU, SEB & JPL			
First Class AC Waiting Room	DDU, GYA, RFJ and AUBR			
Clean Train Service	DDU			
Nationalized Bank ATMs	05 (DDU-03, Gaya-01, SSM-01)			
Parking Stands	12 (DDU, BBU, SSM, DOS, AUBR, GAYA, RFJ, PIRO, XBKJ, HDN, GRRU, URD)			
Wi-Fi	Provided at all stations.			
Deluxe Toilet on BOT basis	DDU (Circulating area)			
Divyang Card	338 Divyang Cards issued by Division in 2021-22.			

Catering Section:

Catering : Food Plaza	03: DDU(02), GYA (01)								
Fast Food Unit	05: DDU-1, DOS-1, SSM-1, AUBR-1, BBU-1								
Catering/Vending/other stalls At 13 stations – DDU, SSM, DOS, SEB, JHN, GYA, NBG, JPL, MDJ, URD, GQN, XBKJ & PIRO	Sl	Stn	Qty	Sl	Stn	Qty	Sl	Stn	Qty
	1	DDU	14	6	JHN	1	11	GQN	1
	2	GYA	18	7	NBG	1	12	XBKJ	1
	3	DOS	4	8	JPL	02	13	PIRO	1
	4	SSM	6	9	MDJ	1			
	5	SEB	1	10	URD	1			
Milk stalls	DDU-4, GYA-2= 06								
Fruit Stalls	DDU-2								
Multi-Purpose Stalls	DDU-05, Gaya-02, under construction – GRRU-01 & AUBR-01								
Juice Stalls	DDU-03								
Book Stalls	DDU-02, Gaya-01								