



**Following call charges are applicable for calls received on 139:**

- **Landline**  
Rs. 1.20 for a pulse of 180 seconds for calls from Metro cities while for calls from non-metro cities/areas the charges are Rs. 1.20 for a pulse of 60 second.
- **Mobile**  
Rs. 1.20 for a pulse of 60 seconds for calls from Metro cities while for calls from non-metro cities/areas the charges are Rs. 2 for a pulse of 60 second.
- **SMS**  
SMS (Pull) cost is Rs. 3 per SMS.