



पूर्व मध्य रेल

अधिसूचना संख्या : सी/407/जेटीबीएस/0/विविध/2020

दिनांक 08.06.2022

समस्तीपुर मंडल के 28 स्टेशनों पर जेटीबीएस अभिकर्ता की चयन हेतु अधिसूचना।

वरिष्ठ मंडल वाणिज्य प्रबन्धक, पूर्व मध्य रेल, समस्तीपुर कृते भारत के राष्ट्रपति की ओर से समस्तीपुर मंडल के 28 स्टेशनों के लिए रुपये 02 प्रति यात्री कमीशन बेसिस पर जनसाधारण टिकट बुकिंग सेवक (जेटीबीएस) की चयन हेतु 03 (तीन) वर्षों के लिए आवेदन आमंत्रित की जाती है।

क्र. सं.	कार्य का नाम	कार्य का विवरण
01	कार्य का विवरण	समस्तीपुर मंडल के 28 स्टेशनों (1. समस्तीपुर, 2. दरभंगा, 3. सहरसा, 4. रक्सौल, 5. बापूधाम मोतिहारी, 6. जयनगर, 7. सीतामढ़ी, 8. बेतिया, 9. मधुबनी, 10. नरकटियागंज, 11. जनकपुरोड, 12. दौरम मधुपुरा, 13. सुपौल, 14. झंझारपुर, 15. रुसेड़ाघाट, 16. सिमरी बख्तियारपुर, 17. चकिया, 18. सगौली, 19. बगहा, 20. बैरगनिया, 21. लहेरियासराय, 22. हरिनगर, 23. बनमंखी, 24. सकरी, 25. पूर्णियाँ कोर्ट, 26. मुरलीगंज, 27. हसनपुर रोड एवं 28. मोतीपुर) पर जेटीबीएस के चयन हेतु आवेदन आमंत्रित की जाती है।
02	कार्य की अवधि	03 (तीन) वर्षों हेतु
03	आवेदन प्रपत्र का मुल्य	500/—(पाँच सौ रुपये) प्रति
04	आवेदन पत्र कार्यालय में प्राप्त होने की अंतिम तिथि एवं समय	आवेदन पत्र पंजीकृत/साधारण पोस्ट/कोरियर अथवा स्वयं जमा करने की अंतिम तिथि 05.07.2022 तक कार्यालय अवधि 11.00 बजे से 17.00 बजे तक मंडल रेल प्रबन्धक (वा०), पूर्व मध्य रेल, समस्तीपुर के कार्यालय के प्राप्ति अनुभाग में दे सकते हैं। आवेदन निर्धारित तिथि एवं समय के पश्चात् प्राप्त आवेदन पर कोई विचार नहीं किया जायेगा।
05	वेबसाईट का पता—जिससे आवेदन का प्रारूप एवं संबंधित अन्य सभी विवरण प्राप्त किया जा सकता है।	www.ecr.indianrailways.gov.in (Division-Samastipur, Department - Commercial) पर उपलब्ध है।

नोट:—रेल प्रशासन को यह अधिकार होगा कि वह किसी भी आवेदन को बिना कारण बताये रद्द कर सकता है।

मंडल रेल प्रबन्धक (वा०),
पूर्व मध्य रेल, समस्तीपुर

East Central Railway



Divisional Office Commercial Branch, Samastipur

No.: C/407/JTBS/Misc/2020.

Date : **08.06.2022**

Selection of
Jansadharan Ticket Booking Sevaks (JTBS)
at 28 station over Samastipur Division on East
Central Railway

Application No.

Cost of Form: Rs.500/-

East Central Railway



Divisional Office - Commercial Branch/Samastipur

No.: C/407/JTBS/O/Misc./2020

Date : **08.06.2022**

Selection of Jansadharan Ticket Booking Sevaks (JTBS)

Senior Divisional Commercial Manager, East Central Railway, Samastipur for and on behalf of the President of India invites application for the selection of unlimited Jansadharan Ticket Booking Sevaks (JTBS) at stations over Samastipur Division (Annexure-A) to issue computerized unreserved tickets only through UTS (Unreserved Ticketing System).

Interested persons fulfilling the stipulated conditions may apply in the prescribed format.

Station of Jansadharan Ticket Booking Sevak to be selected is given in **Annexure A**.

A Eligibility Criteria:

- 1 Applicant should not be under 18 years of age as on the date of application.
- 2 **Educational Qualification:** At least Metric pass (10th Pass) or equivalent. However, educational qualification can be relaxed by Sr. DCM if there is no applicant otherwise available for any particular category on any particular station.
- 3 Applicant should submit Character Certificate from the District Magistrate/ Additional District Magistrate/ Sub District Magistrate/ Superintendent of Police/ Block Development Officer or Tehsildar, However, before selection as JTBS, the applicant should produce a certificate from the police station serving his/her locality that no criminal case is pending against him/her.
- 4 If the applicant belongs to reserved category he/she should submit relevant certificate issued by State/ Central Government.
- 5 Applicant should be residing in the municipal limits of the city/district in which JTBS is being selected.
- 6 The premises should be ownership/ leased (attested document to be submitted).

B Terms and conditions:

- 1 Applicant should apply for only one location and application for more than one location will not be accepted from a single applicant.
- 2 Tenure of Allotment: If selected the Jansadharan Ticket Booking Sevak have to sign an agreement with the Railway. The initial period of the license shall be for 3 years renewal by another tenure of three years subject to satisfactory performance of the JTBS operator and if he abides by all terms and conditions prevailing at the time of renewal.
- 3 The premises where JTBS wants to open the ticket office must be easily accessible to the general public.
- 4 Applicant will have to give one-time deposit of Rs. 25,000/- (Twenty five Thousand) only in form of Banker Cheque/Demand Draft (DD) Receipt in favour of the **FA & CAO, East Central Railway Hajipur, payable at Samastipur** if selected for Jansadharan Ticket Booking Sevak against any dues that may arise during the period of contract.

- 5 On completion, termination of contract, pending dues will be adjusted from the Security deposit and balance refunded to JTBS.
- 6 Installation expenses and the cost of equipments, i.e., Terminal Server, Router Dumb Terminal, Ticket Printer, Report Printer, Networking panel, etc. and its transportation will have to be borne by the applicant. Terminal Server Connectivity charge will be Rs. 20,000/- (Rupees Twenty Thousand only) and the cost of other equipments will be approximately Rs. 80,000/- (Rupees Eighty Thousand Only). The cost will have to be borne by the applicant.
- 7 JTBS operators are allowed to renew season tickets. JTBS will realise service charges be @ Rs. 5/- per season ticket.
- 8 Applicant to submit the following self attested documents along with Performa:
- Proof of Educational Qualification (Mark sheet, Passing Certificate & Leaving certificate)
 - Address proof of business premises.
 - Residence proof.
 - The ownership/Lease documents of concerned premises.
 - Caste certificate.
 - Character certificate & Police clearance certificate (not older than 6 months).
- 9 Applicant if selected, should maintain deposit of minimum Rs. 10,000/- (Rupees Ten Thousand Only) at all times in his/her JTBS account for issuing tickets at his serving station.
- 10 Cost of Application forms: Application form and detailed terms and condition can be obtained from the office of **Sr. Divisional Commercial Manager, DRM office, Samastipur Pin- 848101** by making payment of Rs. 500/- (Rupees Five Hundred Only) with the chief booking supervisor, East Central Railway, Samastipur and on production of Money receipt to that effect.
- 11 **Sale of Application form** : Interested persons fulfilling the stipulated conditions may submit their applications forms duly filled in prescribed format given along with requisite papers/documents in an envelope, **through registered Post/ Courier / Ordinary post/ or by hand up to 05-07-2022 between 11-00 hrs to 17.00 hrs. in working days in the Office of Sr. Divisional Commercial Manager, DRM Office, Samastipur, Pin-848101** All supporting documents to be enclosed duly attested by self. **East Central Railway reserves the right to accept/reject/all application(s) without assigning any reason whatsoever.** Sealed application will be received The application after completion of required formalities will be processed for scrutiny and on fulfilment of all the conditions, the allotment will be done. The Reservation criteria will be applicable as per extant rule. **Applications with incomplete information and without required documents mentioned in Para (7) will not be accepted/ entertained.**
- 12 The application along with terms and condition is also published on www.ecrindianrailways.gov.in If the application and terms & condition are downloaded from website, the payment of Rs. 500/- (Rupees Five Hundred Only) towards cost of document must be made by way of DD/Banker's Cheque issued in favour of **FA & CAO, East Central Railway, Hajipur payable at Samastipur cash receipt can be obtained by depositing the cash any Booking counter of located stations at Samastipur Division.**

**Divisional Rail Manager (Comml.)
E.C.Railway/ Samastipur**

C General Terms and Condition

- JTBS will be supplied UTS ticket rolls at serving station. He / She will be responsible for their safe custody. In case of any loss on this account, necessary debits will be raised against his/her as per extant instruction.
- JTBS operators are allowed to renew season tickets. JTBS will realise service charges be @ Rs. 5/- per season ticket.
- JTBS operators may be permitted to operate one additional counter provided the sale of tickets is more than 800 per day on each counter for at least a period of one month.
- JTBS operators may be allowed to shift from the original location to a new location at his own cost with a view to increase sale of tickets provided that the serving station remains the same.
- The service charges to be realized by JTBS shall be @ Rs. 2/- per passenger.
- The JTBS will not sublet, assign or transfer the rights or obligation arising out of the contract. In case of death of licensee the license will be transferred to his/her legal heir(s) will also be eligible to apply for extension to the license as per policy.
- JTBS shall be permitted to issue only cash tickets (including advance tickets).
- JTBS shall not be permitted to issue any Blank paper tickets, Concessional Ticket or Money receipt. JTBS is not authorized to cancel or non issue tickets and grant refund on any type of tickets.
- JTBS will make advance deposit and ticket can be issued to him/her till the amount against his deposit is available. There is no upper financial limit for issue of tickets.
- JTBS will submit account of sale to the serving station on daily basis with value of tickets.
- JTBS shall be allowed to sell platform tickets.
- JTBS shall not issue tickets from Railway premises.

The applications after completion of required formalities will be processed for scrutiny and on fulfilment of all the conditions, the allotment will be done. The reservation criteria will be applicable as per extant rule. Application with incomplete information and without required documents mentioned in Para (7) will not be accepted / entertained.

The decision of Railway Administration shall be final and binding on all the applicants. No correspondence shall be entertained in this regard.

Refund of tickets : Refund of ticket issued by JTBS will be done as per refund rules in force. The genuineness of the ticket issued by JTBS will be checked by station staff before making refund, JTBS will not be authorized to make any refund.

Selection of JTBS : Selection of JTBS will not confer any right on the person for employment on Railways. The selection is purely contractual in nature and no facilities viz. absorption in Railway Service, Regularization of service, bonus, Railway pass facility etc. shall accrue the JTBS.

Termination of Contract : Each side can terminate the contract assigning reason by giving one month notice binding genuine reasons from the JTBS.

Arbitration: DRM will be the final authority for resolving any disputes between the JTBS and Railway Administration. The appeal will lie to AGM in Head Quarters.

**Divisional Rail Manager (Comml.)
E.C.Railway/ Samastipur**

Application for Jansadharan Ticket Booking Sewak at _____ Station

1. Name of the applicant : _____
(In Block letters)
2. Father/Mother/Husband's Name : _____
3. Date of Birth (With proof) : _____
4. Educational Qualification : _____
5. Whether belongs to SC/ST/OBC/PH/Mentally Challenged) : _____
- 7 Applied for category : _____
(Enclose copy of relevant Document)
- 8 Residential Address (Proof of residence to be enclosed) : _____

Phone No. _____ (Res.) _____ Mobile _____
- 9 Business Address (JTBS premises proof to be enclosed): _____
_____ Phone No. _____
- 10 Name of the Serving Station:- _____
Distance of JTBS premises from main entrance of serving station:- _____
- 13 Whether the JTBS premises is owned or _____ on hire/ lease (Supporting documents to be attached)
- 14 Character certificate issued by _____
(DM/ADM/SP/Tehsildar/Sub District /Magistrate/Block)
- 15 Copy of PAN Card/Voter ID Card:- _____
- 16 Application fee details:- _____
- 17 No. of enclosures:- _____

Affix self
attested
passport size
photo of the
applicant here.

I undertake that in the vent of any false or inaccurate information given above in any respect, the application / license shall be liable to be rejected/ cancelled. I shall abide by all the terms and conditions of JTBS Scheme prescribed by the Railway administration from time to time.

Note:- (Attested copies of relevant documents to be attached)

Signature of Applicant

Place:- _____

Date:- _____

Name : _____

Father/Husband : _____

Village : _____

Post : _____

P.S. : _____

Distt. : _____

Pin : _____

Mob. No.: _____