File No.ECR-HQ0PERS(CIRC)/1/2021-O/o Dy.CPO/HQ/ECR

पूर्व मध्य रेल
EAST CENTRAL RAILWAY

कार्यालय
महाप्रबंधक(का)
हाजीपुर

RBE No.87/2021

PCP's Sl No.131/ 2021

No. E/Misc./O/ECR/HJP (E-Office/Compter No. 96193)

1. CAO (Con.)/उत्तर एवं दक्षिण/पटना।
2. सभी PHOD/CHOD/पूमरे/हाजीपुर।
3. DRM/पूमरे/दानापुर, डीडीयू, धनबाद, सोनपुर एवं समस्तीपुर।
4. मुख्य कार्मिक अधिकारी/प्रशासन/पूमरे/हाजीपुर।
5. मुख्यालय के सभी कार्मिक अधिकारी।
6. CWM/पीडी/डीडीयू, यांत्रिक कारखाना/समस्तीपुर एवं हरनौत।
7. Sr.DPO/पूमरे/दानापुर, डीडीयू, धनबाद, सोनपुर एवं समस्तीपुर।
8. उप महाप्रबंधक/विधि/पटना।
9. प्राचार्य/क्षेत्रीय रेल प्रशिक्षण संस्थान/मुजफ्फपुर एवं भूली।
10. सभी मुकार्याधी/कार्याधी/पूमरे/हाजीपुर।

विषय :–Revision of Designations of Telephone Operators.

संदर्भ :–Railway Board's letter No.-PC-III/2021/Standardisation, dated-26.11.2021

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विषयांकित से संबंधित संदर्भित पत्र की छायाप्रति सूचना, मार्गदर्शन एवं अग्रेत्तर आवश्यक कार्रवाई हेतु प्रेषित की जा रही है।

A copy of above referred letter on the subject matter is being forwarded herewith for information, guidance and needful onward action please.

संलग्नकः

DA: As above.

Digitally Signed by Saurabh Sawarn
Date: 08-12-2021 17:14:29
Reason: Approved

(सौरभ सावर्ण)
विकाधि/भर्ती
कृते महाप्रबंधक (का0)/हाजीपुर

प्रतिलिपि/– निम्नलिखित को सूचनार्थ, मार्गदर्शन एवं आवश्यक कार्रवाई हेतु प्रेषितः–

1. महासचिव/ईसीआरकेयू/पूमरे/हाजीपुर।
2. महासचिव/एस.सी.एवं एस.टी.एशोसिएशन/पूमरे/हाजीपुर।
3. सकाधि(एम.पी.पी.)/पूमरे/हाजीपुर–कृपया इसे वेबसाइट पर अपलोड करें।
4. महासचिव/ओ.बी.सी.एशोसिएशन/पूमरे/हाजीपुर।

कृते महाप्रबंधक (का0)/हाजीपुर

(भारत सरकार) GOVERNMENT OF INDIA
(रेल मंत्रालय) MINISTRY OF RAILWAYS
(रेलवे बोर्ड) RAILWAY BOARD

RBE 87/2021

No. PC-III/2021/Standardisation **New Delhi, 26.11.2021**

The General Managers,
All Indian Railways/Pus etc. (As per Standard Mailing List)

Sub.: Revision of Designations of Telephone Operators.

Conventional duties of Telephone Operators involve conducting of conference calls, connecting calls to various officials as desired besides other official work. With the advancement in technology, the number of conference calls, calling through operators, etc. has been reduced considerably. As such, the Telephone Operators have taken up various new roles in the Telecom Department after being imparted new skills and on the job training for conducting Video Conferencing. These modes of Conferences have now become the norm and the Telephone Operators ensure disruption free functioning of these important services.

2. In view of the above, it has been decided by the Railway Board that conducting of VCs may be included in the duties of telephone operators and they may be re-designated as Telephone cum VC Operators in Railway Board as well as in Indian Railways. There would, however, be no change in the present pay levels of the Telephone Operators to be re-designated.

3. The revised designations may be implemented as follows:

Sl. No.	***Present Desig.***	***GP and Level***	***Re-designated as***
1	Telephone Operator	Rs.1,900, PB-1, L-2	Telephone-cum-VC Operator
2	Senior Telephone Operator	Rs.2,400, PB-1,L-4	Senior Telephone-cum-VC Operator
3	Chief Telephone Operator	Rs.4,200, PB-2, L-6	Chief Telephone -cum-VC Operator
4	Superintendent Telephone Operator	Rs.4,600, PB-2, L-7	Superintendent Telephone -cum-VC Operator

4. This issues in consultation with the Establishment Dte. and Telecom Dte.

26/11/21

(M. K. Gupta)
EDPC-II
Railway Board

Rail Bhawan, Raisina Road, New Delhi, 110001