

## 8.2 Key performance indicators (Coaching)

| Sl. | Indices                                              | F.Y.2020-21                | May'21              | June'21             | Remarks/<br>Variation<br>w.r.t. May'21 | June'20            |
|-----|------------------------------------------------------|----------------------------|---------------------|---------------------|----------------------------------------|--------------------|
| 1   | Punctuality Performance (M/Exp.)                     | 94.45                      | 95.72               | 95.55               | (-) 0.17                               | 91.03              |
| 2   | Punctuality Performance (Pass.)                      | 91.01                      | 88.3                | 85.88               | (-) 02.42                              | **                 |
| 3   | Right Time Start % (M/Exp)                           | 62.13                      | 60.08               | 50.34               | (-) 09.74                              | 79%                |
| 4   | Right Time Start % (Pass.)                           | 63.86                      | 61.10               | 52.51               | (-) 08.59                              | **                 |
| 5   | Originating train Punctuality                        | 94.87                      | 96.42               | 97.08               | (+) 0.66                               | 87%                |
| 6   | No. of Trains Made Up (M/Exp.)                       | 1142                       | 134                 | 119                 | (-) 15                                 | 60                 |
| 7   | No. of trains started late ex<br>originating station | 4134                       | 691                 | 800                 | (+) 109                                | 113                |
| 8   | No. of trains Lost in ECR >=240"                     | 19                         | 7                   | 5                   | (-) 02                                 | 1                  |
| 9   | Permanent augmentation                               | 52 Coaches                 | Nil                 | Nil                 | Nil                                    | Nil                |
| 10  | Temporary augmentation                               | 154 Coaches                | Nil                 | Nil                 | Nil                                    | 30                 |
| 11  | Conversion into LHB                                  | 02 / 02                    | Nil                 | Nil                 | Nil                                    | Nil                |
| 12  | Running of Special trains                            | Total-207 Trains           | Total-110<br>Trains | Total-117<br>Trains | (+) 7 trains                           | Total-10<br>Trains |
|     |                                                      | 24416 trips                | 4517 trips          | 4789 trips          | (+) 272 trips                          | 584                |
|     |                                                      | (176 pairs) +31 one<br>way | (110 pairs)         | (117 pairs)         | (+) 7 pairs                            | (10 pairs)         |