पूर्व मध्य रेल
EAST CENTRAL RAILWAY

कार्यालय
महाप्रबंधक(का)
हाजीपुर

PCPO's Sl No. 89/2021

No. E/Misc./O/ECR/HJP (E-Office/Compter No.96193)

1. CAO (Con.)/उत्तर एवं दक्षिण/पटना।
2. सभी PHOD/CHOD/पूमरे/हाजीपुर।
3. DRM/पूमरे/दानापुर, डीडीयू, धनबाद, सोनपुर एवं समस्तीपुर।
4. मुख्य कार्मिक अधिकारी/प्रशासन/पूमरे/हाजीपुर।
5. मुख्यालय के सभी कार्मिक अधिकारी।
6. CWM/पीडी/डीडीयू, यांत्रिक कारखाना/समस्तीपुर एवं हरनौत।
7. Sr.DPO/पूमरे/दानापुर, डीडीयू, धनबाद, सोनपुर एवं समस्तीपुर।
8. उप महाप्रबंधक/विधि/पटना।
9. प्राचार्य/क्षेत्रीय रेल प्रशिक्षण संस्थान/मुजफ्फपुर एवं भूली।
10. सभी मुकार्याधी/कार्याधी/पूमरे/हाजीपुर।

विषय :– Updation of Railways and Railway Board telephone directory.

संदभ :– Railway Board's letter No.-2021/Tele/4(3)/13(3362472), dated-03.08.2021.

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विषयांकित से संबंधित संदर्भित पत्र की छायाप्रति सूचना, मार्गदर्शन एवं अग्रेत्तर आवश्यक कार्रवाई हेतु प्रेषित की जा रही है।

A copy of above referred letter on the subject matter is being forwarded herewith for information, guidance and needful onward action please.

संलग्नकः यथोपरि।

DA: As above.

Signed by Saurabh Sawarn
Date: 01-09-2021 16:40:26
Reason: Approved
(सौरभ सावर्ण)
वकाधि/ई.एस.एम.
कृते महाप्रबंधक (का0)/हाजीपुर

प्रतिलिपि/– निम्नलिखित को सूचनार्थ, मार्गदर्शन एवं आवश्यक कार्रवाई हेतु प्रेषितः–

1. महासचिव/ईसीआरकेयू/पूमरे/हाजीपुर।
2. महासचिव/एस.सी.एवं एस.टी.एशोसिएशन/पूमरे/हाजीपुर।
3. सकाधि(एम.पी.पी.)/पूमरे/हाजीपुर–कृपया इसे वेबसाइट पर अपलोड करें।
4. महासचिव/ओ.बी.सी.एशोसिएशन/पूमरे/हाजीपुर।

कृते महाप्रबंधक (का0)/हाजीपुर

766659(22)/2021/O/o DGMG/HQ/ECR

V/2010280/2021
कार्यालय
पूर्व-मध्य रेल, हाजीपुर
12 AUG 2021
रेलवे बोर्ड का पत्र प्राप्ति सं०.....

भारत सरकार/GOVERNMENT OF INDIA
रेल मंत्रालय/MINISTRY OF RAILWAYS
रेलवे बोर्ड/RAILWAY BOARD
***

No. 2021/Tele/4(3)/13(3362472) New Delhi, dated: 03/08/2021

General Managers,
All Zonal Railways, CORE, PUs
CAOs, DMW/Patiala, WPO/Patna, COFMOW/NDLS, RWP/Bela.

Director Generals
RDSO, NAIR and all CTIs

Sub: Updation of Railways and Railway Board telephone directory.
Ref.: CIC Second appeal no. CIC/MORLY/A/2019/645083 dated 26-07-2021.

Online Telephone Directory is being maintained by Railway Board, all Zonal Railways, PUs, CTIs, Central Organization etc. **In relation to contact details available in public domain, CIC(Central Information Commission) in one of the hearing regarding a RTI has directed that the landline numbers provided on public domain should be properly attended (Copy enclosed).**

In view of above, it may be ensured that the online Telecom Directory are updated regularly and the landline numbers provided in public domain are properly attended.

DA: As above.

Signed by Dharmendra Singh
Date: 03-08-2021 Reason: Approved

(Dharmendra Singh)
Director/Telecom
dtele1@rb.railnet.gov.in

766659(22)/2021/O/o DGMG/HQ/ECR

केन्द्रीय सूचना आयोग
Central Information Commission
बाबागंगनाथ मार्ग,मुनिरका
Baba Gangnath Marg, Munirka
नईदिल्ली, New Delhi – 110067

द्वितीय अपील संख्या/ Second Appeal No. CIC/MORLY/A/2019/645083

In the matter of:

Anil Kumar Jain ... अपीलकर्ता/Appellant

VERSUS
बनाम

CPIO, ...प्रतिवादीगण /Respondent
/Section Officer/Telecom & APIO
Ministry of Railways, Railway Board,
Rail Bhawan, Raisina Road,
New Delhi - 110001

Relevant dates emerging from the appeal:

RTI Application filed on	:	14.06.2019
CPIO replied on	:	24.06.2019
First Appeal filed on	:	24.06.2019
First Appellate Authority order	:	05.07.2019
Second Appeal Received on	:	10.07.2019
Date of Hearing	:	20.07.2021

The following were present:

Appellant: Shri Anil Kumar Jain participated in the hearing being contacted on his telephone.

Respondent: Shri Dharmendra Singh, Director (Telecome) Ministry of Railways, Railway Board participated in the hearing being contacted on his telephone.

766659(22)/2021/O/o DGMG/HQ/ECR

ORDER

Information sought:

The Appellant filed an online RTI Application dated 14.06.2019 seeking information as under:

"Pl confirm as per record that following post people cug bill paid by public Account or not A) Adv chg B) PS Ed chg c) DD chg d) Chairman rly bd E) Minister of Railway PA and PS F) Member Traffic G) Minister of state of Railway PA and PS h) Ed chg I) Dir Chg J) Minister of railway EDPG

If paid from public account then provide that number which amount paid from public accounts."

The Section Officer/Telecom & Asstt., PIO, Railway Board vide letter dated 24.06.2019, informed to the Appellant as under:

"CUG bills are being paid by public account of Ministry of Railways, Railway Board i.e. Adv/Chg., PS/ED/Chg., DD/Chg., CRB, PS/MR, Member Traffic, ED/Chg, Dir/Chg, EDPG/MR.
Under section 4(1)(b)(ix) of RTI Act require, every public authority to publish a directory of its officers and employees.
In compliance of this provision, Ministry of Railways had displayed contact details of CRB and Member Traffic, EDPG/MR and other Railway Board Officers on Online Telephone Directory at URL http://dir.railnet.gov.in/."

Being dissatisfied, the Appellant filed a **First Appeal** dated 24.06.2019. The First Appellate Authority vide order dated 05.07.2019, informed as under:

"Under section 4(1)(b)(ix) of RTI Act require, every public authority to publish a directory of its officers and employees.
In compliance of this provision, Ministry of Railways had displayed contact details of CRB, Member Traffic, EDPG/MR and other Railway Board Officers on Online Telephone Directory at URL http://dir.railnet.gov.in/.
As per practice followed by other ministries of Government of India, online directory of Ministry of Railways has been streamlined. Railway officials may be

contacted on number, email Id provided in the online website, which are updated regularly."

Grounds for Second Appeal:

The Appellant filed a Second Appeal u/s 19 of the Act on the ground of unsatisfactory reply furnished by the Respondent. He requested the Commission to direct the CPIO to provide complete information sought for.

Submissions made by Appellant and Respondent during Hearing:

In order to ensure social distancing and prevent the spread of the pandemic, COVID-19, the instant hearing is being scheduled through audio conference after informing both the parties.

The Appellant reiterated the contents of the RTI Application and stated that the desired information has not been provided by the Respondent.

The Respondent submitted that an appropriate reply has already been provided to the Appellant. He further submitted that CUG numbers are not for general public, these numbers are meant to be used for internal communications only. He also submitted that other alternative numbers are already provided in public domain for general public and web link has already been provided to the Appellant. The Appellant interjected to submit that neither the emails are attended nor the concerned officials pick up the land line numbers which have been provided in the public domain.

A written submission has been received by the Commission from the Appellant vide letter dated 25.06.2021, wherein he has apprised the Commission as under:-

> *"With refer to above i am recd notice of Hearing for Appeal/Complaint Against Ministry Of Railway CPIO section officer of Telecom , in this*

appeal/complaint i am raise the matter that cpio and appellate authority of telecom dept of ministry of railway not provide the list of CUG Number of railway board officer which payment made from public Account. And that are covered under information to be provided by concern dept to applicant under RTI ACT 2005 but they do not so they reply the official telecom directory will upload in ministry of railway website but in this web site only show land line number not show CUG number."

A written submission has been received by the Commission from Director/ Telecom & CPIO, Railway Board vide letter dated 09.07.2021, wherein he has reiterated the facts and circumstances of the instant case.

Decision:

Upon perusal of the facts on record as well as on the basis of the proceedings during the hearing, the Commission observes that an appropriate reply as per available records has already been provided to the Appellant. The Commission further advises the Respondent public authority that the landline numbers provided in the public domain should be properly attended.

In view of the above, the Commission finds no further scope of intervention in the instant matter.

With the above observations, the instant Second Appeal is disposed of.

766659(22)/2021/O/o DGMG/HQ/ECR

Copy of the decision be provided free of cost to the parties.

The Appeal, hereby, stands disposed of.

Amita Pandove (अमिता पांडव)
Information Commissioner (सूचना आयुक्त)
दिनांक / Date: 26.07.2021

Authenticated true copy
(अभिप्रमाणित सत्यापित प्रति)

B. S. Kasana (बी. एस. कसाना)
Dy. Registrar (उप-पंजीयक)
011-26105027

Addresses of the parties:

1. The First Appellate Authority (FAA)
Executive Director/Telecom Development,
Ministry of Railways, Railway Board,
Room No.103-A, Rail Bhawan,
Raisina Road, New Delhi - 110001

2. The Central Public Information Officer,
/Section Officer/Telecom & APIO
Ministry of Railways, Railway Board,
Rail Bhawan, Raisina Road,
New Delhi - 110001

3. Shri Anil Kumar Jain
83 RK Street, Flat No 07,
Anand Bhavan, PO-Uttarpara,
Distt. Hooghly, W.B.-712258