

## ❖ Major achievements (Commercial)

- Webex Meet with over 234 participants held on 06.08.20 with BIA, BCCI, CII, LUB/MSME, BMUS & PIA members on Parcel & Freight Promotion policies, Concessions for Cost Effective Transportation from Railways has rationalised tariffs for freight transportation, has been brought out by Indian Railways to boost growth of industries and trade. Early Start of revival process against COVID-19 pandemic.
- Video conferencing done with over 100 customers (traders, industries & handling agencies) on new initiatives/policies of Indian Railways for promotion of Freight Sector (discounts & simplification). Many issues also cleared and new proposals initiated.
- Warehousing facility started at Fatuha goods shed by CRWC from 09.07.2020 with over 2400 sqft cold storage facility as well. It is on the Direct Delivery line and handles incoming rakes directly as well. A big relief (in rainy season) to traders & farmers trading in perishables.
- In view of potential outward traffic of sand, stone chips and fly ash, **two new Freight Terminals** have been opened recently at Mokama (MKA) and Sirari (SRY).
- Proposal for **short-term SLR lease in two trains 02391/92 and 02393/94** is being made.
- Rajendra Nagar Terminal has achieved 1<sup>st</sup> Rank in Green Station ranking in Indian Railways in the survey of Quality Council Survey of India.
- Tender for Comprehensive Housekeeping of new AC Waiting Hall at Patna Jn under unsolicited policy has been finalised in Feb-2020 @ L/F Rs. 12.20 lakhs per annum for a period of five years – (Total L/F will be Rs.64.78 lakhs)
- Health ATM under NINFRIS policy (Commercial Publicity) at DNR, PNBE, RJPB & PPTA station have been started functioning w.e.f. 04.12.2019 @ Rs.4.80 lakhs p.a.
- A Fast Food Unit (FFU) has been started at PNBE on PF-10 by IRCTC w.e.f. 06.03.2020.
- Appointment of 74 new Halt Contractor for smooth running of Halt stations over DNR Division.
- Separate Reserve Parking has been made available at Patna Jn. For VIPs near east side of Mahavir Temple w.e.f. 16.01.2020.
- New UTS has been commissioned at SDE w.e.f. 20.02.2020.
- Opening of PRS location in 2<sup>nd</sup> shift at HRT, five days (official working days) in a week w.e.f.06.02.2020.
- Opening of UPT counter for Reservation work in one shift on Sunday at MKB, MNP, TIA, NLD, POE, RPR, BWH, DRV, GMR & MDE w.e.f 02.02.2020.

- A total no. of 512 POS machines distributed for accepting digital payment by Ticket Checking Staff over DNR division.
- All major stations over DNR division has been provided Thermal Scanning with the help of contactless thermal scanner.
- Reservation counters opened from 22/05/2020 for passengers to book tickets in the following selected trains at PRS counters at PNBE,DNR,RJPB,PPTA, ARA,BXR, DLN,RGD,BEHS, BKP,PNC, LKR,MKA,JHD,JAJ besides refunds in cash started from 25/05/2020.

S NO	TRAIN NO	NAME	FROM	TO
1	02309/02310	PNBE RAJDHANI EXP.	RAJENDRA NAGAR TERMINAL	NEW DELHI
2	02423/02424	DIBRUGARH RAJDHANI EXP.	DIBRUGARH	NEW DELHI
3	02501/02502	AGARTALA RAJDHANI EXP.	AGARTALA	NEW DELHI
4	02295/02296	SANGHMITRA EXP.	KSR BENGALURU	DANAPUR
5	02392/02391	SHRAMJEEVI EXP.	NEW DELHI	RAJGIR
6	02394/02393	SAMPOORN KRANTI EXP.	NEW DELHI	RAJENDRA NAGAR
7	02791/02792	SECUNDERABAD EXP	SECUNDERABAD	DANAPUR
8	08184/08183	DANAPUR TATA EXP	TATA NAGAR	DANAPUR
9	03202/03201	PATNA LOKMANYA EXP.	LOKMANYA TILAK TERMINUS	PATNA
10	02141/02142	PATLIPUTRA LOKMANYA EXP.	LOKMANYA TILAK TERMINUS	PATLIPUTRA
11	02149/02150	PUNE EXP.	PUNE	DANAPUR
12	02947/02948	AZIMABAD EXP.	AHMEDABAD	PATNA
13	02213/02214	DURONTO EXP	SHALIMAR	PATNA
14	02023/02024	JANSHATABDI EXP.	PATNA	HOWRAH
15	02365/02366	JANSHATABDI EXP.	PNBE	RANCHI
16	02304/02303	POORVA EXP.	NEW DELHI	HOWRAH
17	05955/05956	BRAHAMAPUTRA MAIL.	NEW DELHI	DIBRUGARH

### NFR:

- Please refer 'NFR initiatives taken by DNR Division (as on Feb, 2020) except *Railoon and Meal on Wheels*, which may be strike off.
- Vinyl wrapping: One rake of Tr. No. 13201/13202 RJPB-LTT Express for '**Blissful Bihar**' campaign for a period of one year @ Rs. 50.0 lakhs realised as 'License fee'.
- Recent NFR initiatives have been taken during COVID-19 lockdown period. Some are inaugurated by Hon'ble Union Minister, Govt. of India.
  - (a) 11 nos. of AVMs at 7 station (PNC, PNBE, DNR, RJPB, PPTA, ARA & BXR) over DNR division for selling of Covid Precaution items - Rs.6.12 lakhs per annum.
  - (b) 05 KIOSKs at 4 stations (PNBE, DNR, RJPB, PPTA) to sell Covid related items i.e., PPE Kit, disposable linens etc - Rs.6.0 lakhs per annum.

- (c) 02 AVM to sell non-food product items by HUL at Patna Jn. – Rs. 2.40 lakhs per annum.
- (d) 05 Kiosks of efficient passenger's baggage wrapping machine and sanitising machine at 04 stations (PNBE, DNR, RJPB, PPTA) to make it virus free - Rs.18.0 lakhs per annum

**CSR:**

- DNR Division brought in over a dozen CSR initiatives in passenger amenities and additional facilities for passengers. Also, CSR response (of our associated Corporates) in handling special situations like Shramik Specials has been appreciable.
- Apart from sanitisers, HAND-WASH STATION with foot pedal operated hand wash and water dispensing mechanism, to avoid contact in public places, provisioned at Patna Jn today under CSR from HUL. 4 people can use it simultaneously & suitable for outdoors.
- Indian Railway's FIRST "COVID-19 FOOD HANDLING SAFETY" certificates (with FSSAI & HUL) given to catering stall food handlers on Danapur Division, E. C. Railway which helped in keeping Corona virus spread at bay, at Railway Stations & ensured passenger safety.
- Thanks to ITC, for coming forward and supplying about 1 lakh packs of biscuit, namkeen, juice, etc under CSR, at remote locations where, even the local markets have failed. Team Danapur has served delayed trains even at roadside stations so that no passenger goes hungry!
- Thanks to Coca-Cola group for sponsoring over 1 lakh bottles (approx 80 Lakhs) of juices and aerated drinks like Limca for the Sharamik Specials at various stations on DNR division.
- Launched Safe Portable Beverage Dispenser (5 nos-tea/coffee/soup), CSR Handy-Wash (4+2 nos), CSR Nutrition supplement Horlicks (24,000 packs) & personal care products Brand AVM on Danapur division (ECR) on eve of 74<sup>th</sup> Independence Day-2020 with HUL in our fight against COVID-19.

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