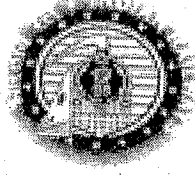


RBA No.15/2019



PCPO's SI.No.52/2019

No. E/207/O/ECR/HJP

Dated:- 02.04.2019

1. CAO (Con.)/ उत्तर एवं दक्षिण /पटना।
2. सभी PHOD/CHOD, पू.म.रे, हाजीपुर।
3. DRM/ पू.म.रे/ मुगलसराय, दानापुर, धनबाद, सोनपुर एवं समस्तीपुर।
5. मुख्य कार्मिक अधिकारी/ प्रशासन/ पू.म.रे/ हाजीपुर।
6. मुख्यालय के सभी कार्मिक अधिकारी।
7. CWM/ पीडी/ मुगलसराय, यांत्रिक कारखाना/ समस्तीपुर/ हरनौत।
8. Sr.DPO/ पू.म.रे/ मुगलसराय, दानापुर, धनबाद, सोनपुर एवं समस्तीपुर।
9. उप महाप्रबंधक/ विधि/ पटना।
10. प्राचार्य/ क्षेत्रीय रेल प्रशिक्षण संस्थान/ मुजफ्फरपुर एवं भूली।
11. सभी मुकार्याधी/ कार्याधी/ पू.म.रे/ हाजीपुर।

विषय : Inordinate delay in finalization of pension related grievances of Railway Pensioners.

संदर्भ : Railway's Boards Lt. No.2018/AC-II/21/11/Pn rep to MoS(G)


Dated: 08.03.2019

विषयांकित से संबंधित संदर्भित पत्र की छायाप्रति सूचना, मार्गदर्शन एवं अग्रोत्तर आवश्यक कार्रवाई हेतु प्रेषित की जा रही है।

A copy of above referred letter on the subject matter is being forwarded herewith for information guidance and needful onward action please.

संलग्नक : यथोपरि।

DA : As above.


02042019.

(पंकज कुमार)

वकाधि/ एम.पी.पी.

कृते महाप्रबंधक (कार्मिक)/ हाजीपुर

प्रतिलिपि सूचनार्थ, मार्गदर्शन एवं आवश्यक कार्रवाई हेतु प्रेषित :-

1. महासचिव/ ईसीआरकेयू/ पू.म.रे/ हाजीपुर।
2. महासचिव/ एस0.सी0./ एस0.टी0./ एशोसिएशन/ पू.म.रे/ हाजीपुर।
3. वकाधि (एम.पी.पी.), पू.म.रे/ हाजीपुर। कृपया इसे नेट पर अपलोड कराने की व्यवस्था करें।
4. महासचिव/ ओ.बी.सी.एशोसिएशन/ पू.म.रे/ हाजीपुर।

05/10
11/10/19

C66023

CP

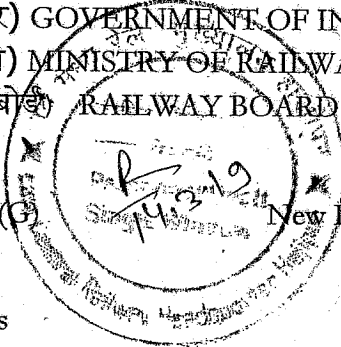


14 MAR 2019

02

(भारत सरकार) GOVERNMENT OF INDIA
(रेल मंत्रालय) MINISTRY OF RAILWAYS
(रेलवे बोर्ड) RAILWAY BOARD

RBA No. 15 /2019



No. 2018/AC-II/21/11/Pn rep to MoS(G) New Delhi, dated 8th March, 2019

General Managers,
All Zonal Railways and Production Units

Sub :- Inordinate delay in finalization of pension related grievances of Railway Pensioners.

Ref:- Board's letter No. 2018/AC-II/21/11/Pn rep to MoS (G) dated 28.09.2018.

Hon'ble MoSR(G) has expressed deep dissatisfaction at the inordinate delay, on one Zonal Railway, in inclusion of the name of unmarried disabled daughter in PPO. He has directed that efforts should be made to dispose off such grievances within a month's time.

Attention is also drawn to Board's letter under reference, wherein a detailed Action Taken Report (ATR) was required to be submitted to Board's office by 8.10.2018 by all Railways on status of disposal of pension related grievances. Many Zonal Railways took a prolonged period to report their respective status. This resulted in delay in submission of the ATR to MoSR/G. While reviewing the ATR, MoSR/G has expressed his displeasure and has directed that responsibility may be fixed for the delay in submission of the ATR, in the subject case. Further, MoSR/G has directed all the Zonal Railways and Production units to urgently initiate the following course of action:-

- GMs, PCPOs and PFAs needs to put a system in place for adapting a coherent approach in resolving the pension related grievances immediately;
- Immediate action must be taken to digitize the records so that Railways move away from paper documentation;
- Electronic communication means should be adopted, including periodic reporting, rules/records updation, seeking documents and disseminating information, to ensure regulatory disclosure;
- Updation of pension related records and validation of revision by various stakeholders should be close to real time;
- System improvement and technological upgradation should be adopted in strict time lines so that the system may come into force from 1st April, 2019.

Reviewing

Action taken in this regard may kindly be reported to Board's Office urgently latest by 25th

March, 2019.

प्रमुकाधि
मुकाधि प्रशा
मुकाधि/आईआर
उप मुकाधि/राज
उप मुकाधि/मा
उप मुकाधि/आईआर
सकाधि
विधि अधिका

(Anjali Goyal)
Principal Executive Director (Accounts)
Railway Board

information & necessary action to:
All Zonal Railways & Production Units
All Zonal Railways & Production Units
BER
JDA, Railway Board

Handwritten notes and signatures at the bottom left, including '27/3/19' and 'PFA'.